LabStats Service Vendor List

LabStats utilizes third-party vendors to delivery some portions of the LabStats service.

Microsoft Azure

Applicable to: LabStats cloud service only
Purpose: Provides cloud hosting for the LabStats service itself. Services utilized include web application, backend processing, data storage, and desktop virtualization.
More information: https://azure.microsoft.com

Microsoft Azure AD

Applicable to: LabStats cloud & on-premises services *(not required; this is an opt-in feature)*
Purpose: Provides single sign-on (SSO) capabilities between the LabStats service and customer Active Directory (AD) services.
More information: https://azure.microsoft.com/en-us/services/active-directory

Snappysas

Applicable to: LabStats cloud & on-premises services
Purpose: Provides real-time in-app messaging within the LabStats service. This communications platform is used to deliver notices to customers about product and service updates, service interruptions, and product training.
More information: https://www.snappysas.com

Google Maps Platform

Applicable to: LabStats cloud & on-premises services *(not required; this is an opt-in feature)*
Purpose: Provides location and mapping services within the LabStats service. This platform is used to make on-demand recommendations on available resources and support navigation to those resources.
More information: https://cloud.google.com/maps-platform/

Google Analytics

Applicable to: LabStats cloud & on-premises services

Purpose: Provides anonymized analytics on product usage. This platform is used to understand broadly how the LabStats product is used so that improvements can be made.
More information: https://marketingplatform.google.com/about/analytics

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